

## Remote Office

With today's increasingly mobile workforce, ubiquitous access to both phone and Internet services has become a requirement for conducting business. In the traditional PSTN model, mobile workers—including tele-workers—have had limited access to telephony services, and service providers have not been challenged to provide a complete and cost-effective remote access offering.

With the Remote Office application, Comporium is now enabling mobile workers access to their voice and data services.

### Application

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Remote Office enables mobile users to access and use their Hosted VoIP telephony services from any end-point, on or off-net. Users can originate calls from remote locations, such as a home office or mobile phone, granting them full access to personal call lists and Outlook Contacts.

Calls to a Hosted VoIP user working at a remote location terminate normally on the remote phone and can be managed from the CommPilot™ Call Manager.

Remote Office does not require any additional PSTN lines or public directory numbers. This represents a significant cost savings as well as a greater degree of flexibility for end users.

### Deploying Remote Office

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Remote Office is provisioned to groups and users via a simple Web interface. The group administrator, typically an IT/IS administrator, assigns this feature to individual users within the group. Each user with the Remote Office feature can then turn it on/off as desired via a simple Web interface. The user also has the ability to change the remote directory number to where he/she will be reachable.

For example, the user can set the remote directory number to his/her home number when working remotely. When traveling, he/she can then set the remote directory number to a hotel room phone number or a number at the company's remote site being visited. Existing outgoing call restrictions still apply.

### Summary

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In the traditional PSTN world, provisioning remote user services requires time-consuming customizations and high up-front costs to enterprises.

With the Remote Office application, providers can now rapidly roll out robust remote office services for improved competitiveness and revenue growth. These services deliver enhanced services for enterprises while reducing overall telecom expenses.

## **BENEFITS**

### **Enterprises**

- Reduces expenses for remote usage
- Consolidates overall telecom expenses
- Leverages benefits of Hosted VoIP VoiceVPN offering

### **Mobile and Tele-Workers**

- Requires no additional lines or special equipment
- Keeps home and remote numbers private, and aggregates billing to company's number
- Provides full access to CommPilot and business group features from remote location