Legacy vs. Hosted

Benefits of VoIP over Legacy systems

VoIP-based systems provide many features that are simply not possible with a legacy PBX or other TDM-based system.

1 – You have the same features you had before

2 – You have NEW features that improve your productivity that are not possible with the legacy systems

- One number for all your devices – No need to give out multiple contact numbers (office, cell, home). All calls to your office line reach you, where ever you are and whatever device you are currently using.

- SimRing/Sequential Ring – You're always reachable since an incoming call will ring multiple devices

- Unified Messaging/Visual Voicemail – No more blindly wading through voicemails. It's easy to see and playback your voicemails from your desktop or phone.

- Integration with Desktop – See pop-ups for incoming calls; adjust your key call handling settings (call "profiles"); Click-to-dial numbers from web pages.

- Access to Directories – No more searching for contact information. Easily search your directories (corporate, Outlook contacts, call history) and click-to-dial the person you want to reach

Key Benefits of a Hosted Solution

- Lower Total Cost of Ownership (TCO)

- You can focus on your core business, not the phone system – no need to worry about evolving technology since the carrier does the work

- Link all employees and locations without geographic restrictions – short code dialing between all employees; on-line directory

- Simplified administration - Web-based moves/adds/changes (MACs) are intuitive and easier than configuration of legacy systems

- Improved scalability – no worries about exceeding the capacity of your on-site platform

- Improved survivability – calls are re-routed at the carrier so you never miss calls

  Increases employee productivity – Unified messaging, integration with mobile phones, click-to-dial contacts, online integrated directories